The Softshare Network

You have heard all about Softshare's great e-commerce software solutions, but did you know that we are also an Internet-based value-added network (VAN)? That's right. In addition to providing the software required for you to read and create EDI and XML documents, Softshare also provides an efficient way for you to exchange these documents with your trading partners.

Visit www.softshare.com/tp to view the ever-expanding list of interconnects and trading partner relationships supported by Softshare's network.

Leveraging the Internet

The ease of Internet-based communication protocols has made many traditional VANs obsolete. Not so with Softshare. Several years ago, we retooled our network in favor of Internet protocols (SMTP/POP3, HTTP, FTP) so that our clients could enjoy the efficiency and cost savings of Internet data transfer without the hassle of managing it themselves.

Today, all you need to send and receive documents across Softshare's network is an Internet provider. Which means no longdistance phone calls or messy modem configurations. It's that easy!

Get Connected with Interconnects

Chances are, not all your trading partners will be using the same VAN as you—or, for that matter, each other. Softshare interconnects with all major VANs so, regardless of which VAN your trading partners use, you're covered. You can confidently add new trading partners to your Softshare EDI solution, knowing that we'll always get the data to you.



24/7

For your convenience, our network is open 24 hours a day, seven days a week. And because you're accessing your Softshare mailbox via the Internet and not a long distance modem dial-up, there are no busy signals or slow periods on Softshare's end to contend with. Any time of day, you can zip in and out of our network in a matter of seconds.

As Secure as You Want to Be

Every Softshare VAN client receives a private mailbox on our network. This mailbox is only accessible with the appropriate mailbox ID and password, ensuring that no one else can send or retrieve mail on your behalf.

In addition to this inherent safeguard, Softshare's network supports any level of security that you and your trading partners deem necessary. Whether you're taking advantage of our secure HTTP and FTP communication sessions or encrypting your documents using the S/MIME standard, you can rest assured that your sensitive data will remain that way.



Putting the "Value-Added" into Network

A good network delivers e-commerce documents from point A to point B in a timely and reliable fashion. But a great network, like Softshare's, does so much more.

Softshare eService

We've created a central online resource that you can use to view, track, and summarize your EDI activity. Called Softshare eService, you can access this Web site any time, any day to run a wide variety of management reports or restage EDI documents.

Mailbox Messenger

Another inventive value-added service that we offer is Mailbox Messenger. You tell us what documents are important to you (e.g. purchase orders from your biggest customer) and we'll alert you via e-mail the moment one arrives.

Mailbox Protection

Softshare has two network services to protect your mailbox from viruses and spam. Softshare MailGuard blocks potentially harmful attachments from reaching your mailbox. Our spam screening service lets you restrict incoming mail to select e-mail addresses and domains.

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ocu	iments Sent, Una	cknowled	ged bet	ween 05/01/2002 and	10/29/2002
Ack	Timestamp	Partner	Туре	Reference	Control
	6/11/2002 2:19:56 PM	REI	856	182313-082054412	0041
None	0/11/2002 2.13.301 W				
None None	8/21/2002 5:29:19 PM	REI	856	182313-082054462	0054

Unacknowledged documents report generated from eService's online management reports feature.

ASP Solutions

ASPs (Application Service Providers) are third-party entities that manage and distribute software-based services and solutions to customers across a wide area network. In essence, ASPs are a way for companies to outsource some or almost all aspects of their information technology needs. Softshare's network supports a wide range of ASP solutions, letting you integrate e-commerce into your operations without any of the technical overhead.

Government Solutions

In addition to communicating with your commercial trading partners, Softshare's network also supports electronic communication with your government trading partners. We're fully certified under all government EDI programs and can provide government contractors with everything they need to meet the EDI mandates of the federal government's various purchasing programs.

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